

DEPOSIT POLICY

Any services greater than 2 hours need a 50% deposit taken that is non-refundable as with the cancellation and no show policy.

All services to do with Hair Extension, Global Keratin, chemical straightening or special events need a deposit at time of booking.

NO DEPOSIT – NO BOOKING!

| SERVICE | DEPOSIT | NOTICE PERIOD OF DEPOSIT NON-REFUNDABLE |
|---|---|---|
| HAIR EXTENSIONS | 50% of quoted price | When book as hair ordered. 48 hours to reschedule or deposit forfeit. |
| GLOBAL KERATIN | 50% of quoted price or close to. E.g. quote between \$250- \$290 take \$130 deposit | 48 hours to reschedule or deposit forfeit. |
| CHEMICAL STRAIGHTENING | 50% of quoted price or close to. E.g. quote between \$250- \$290 take \$130 deposit | 48 hours to reschedule or deposit forfeit. |
| FORMAL/ UPSTYLES SPECIAL EVENT | 50% deposit at booking. | 48 hours to reschedule or deposit forfeit. |
| WEDDINGS | 50% deposit at booking. Remaining 50% paid 1 month before date. | All sized parties non-refundable at 1 month to date. 2-3 people – 2 months notice 4-5 people – 3 months notice 6+ people – 4 months notice |

| Staff Name | Date | I have read through and agree with all aspects of this Policy |
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